

CARE TANZANIA'S EXPERIENCE

COMMUNITY SCORE CARD:
SUCCESSIONS, CHALLENGES &
LESSONS LEARNED

Arusha Meeting January 19-21, 2013

Utilization of CSC evidence in advocacy

- CSC facilitators and Community volunteers advocated to Village and Ward Councils for inclusion of identified priorities in the Village and Ward plans
- CARE and partner CSOs conducted roundtable meetings with District Officials to present CSC identified issues for further actions
- Lobbying for inclusion of the identified issues from the CSC process into the District plans and budgets
- Policy briefs were prepared and presented to MPs to advocate for increasing resources for Maternal Health

Utilization of CSC evidence in advocacy



- Evidence utilized to develop Mass communication advocacy strategy
 - ▣ Radio and TV spots
 - ▣ Billboard and newspapers
- Evidence advocated at national campaigns e.g. White Ribbon Day and National Gender Festival

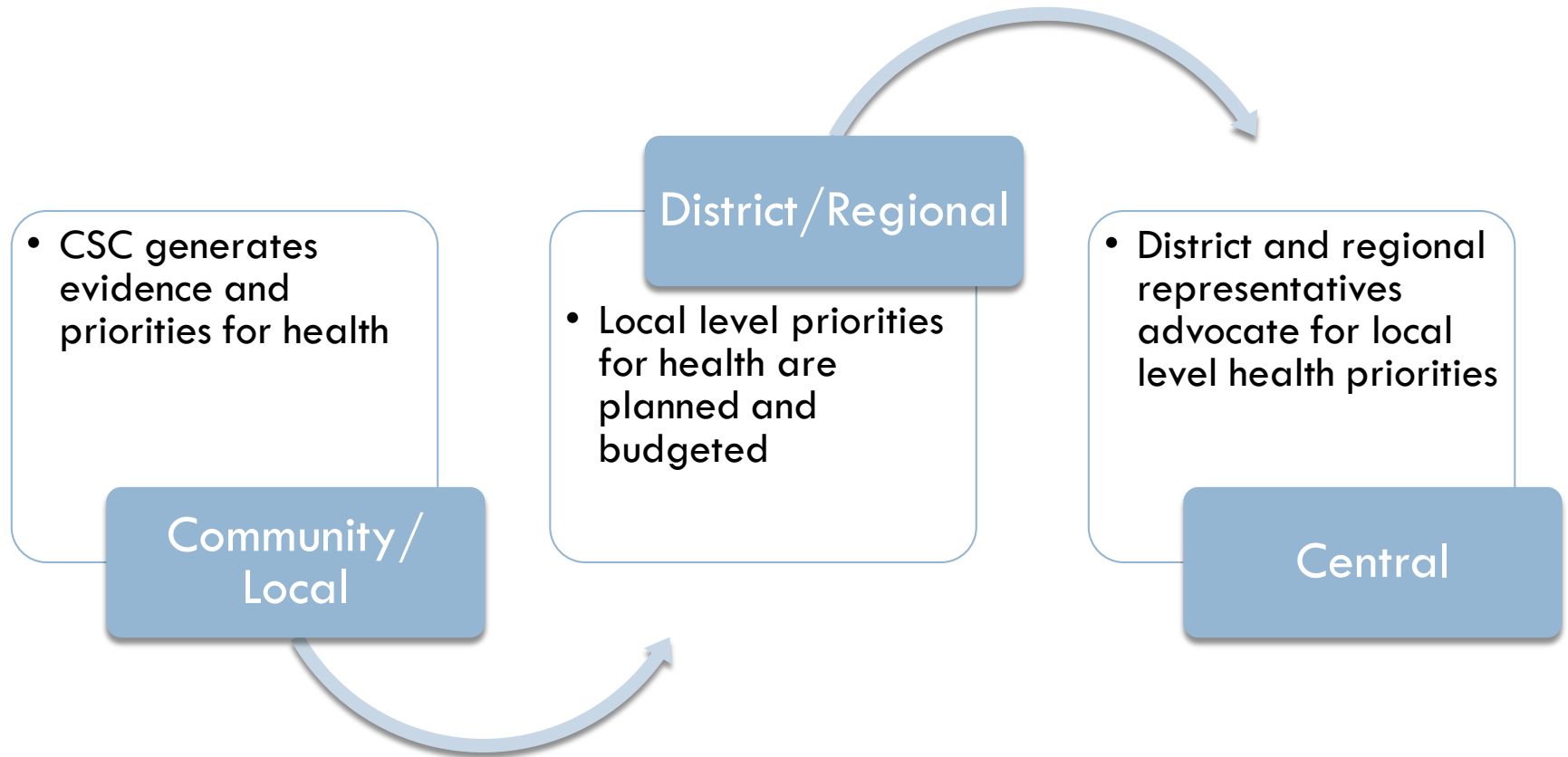
Opportunities and enabling factors for successes

- Tanzania political stability that support citizen engagement in policy making and planning process (O&OD)
- Government circular from the Prime Minister's Office to district councils that allows the application of social accountability monitoring tools like CSC and PETS to monitor public services
- Use of networks (HEqG, WRA, MPI, TGNP) to advocate CSC evidence – based issues and concerns
- Use of local partner CSOs to advocate
- CO commitment, funding and staff capacity

Challenges

- Political pressure to abandon some of the mass media campaign during presidential election in 2010
- The sustainability of advocacy at various level after GAP winded up
 - ▣ No financial support to community volunteers and CSOs
- Fear and resistance from service providers on the outcomes of the CSC
- Measuring the impact of advocacy work given the number of other interventions that could be responsible for the positive changes observed.

CSC Advocacy Model



Future Applications of CSC

□ Lessons Learned:

- ▣ Inclusive nature of the process lead to better results
- ▣ Timing Matters
- ▣ Evidence of results feed a positive view of this process
- ▣ Perceptions do not always match reality
- ▣ Process and Outcomes can potentially be sustained through the village health committee