

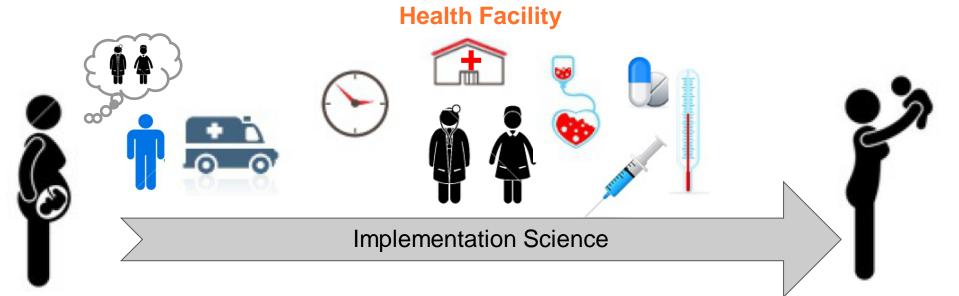
# **Background & Rationale**

### We know what to deliver in maternal and newborn health. Yet...

- 290,000 women die every day from pregnancy and childbirth,
- · 430,000 babies are infected with HIV from mother yearly, and
- 222 million women have an unmet need for contraception.

The problem? We do not know how to effectively and efficiently deliver it.

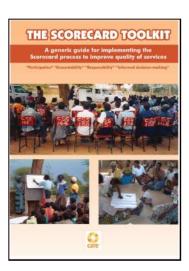
**What is needed?** <u>Implementation Science</u> - Strategies, approaches and methodologies for improving implementation of evidence-based MNH and PMTCT interventions and share learning for rapid scale up.



## **Project Overview**

**Goal:** Develop & test broadly applicable approaches to improve MNH implementation and outcomes

Imp. science approach: Community Score Card-



an approach that involves citizen representatives and health service providers in a mutual process of identifying problems, generating solutions, and working in partnership to improve coverage, quality and equity of services.

**Timeline:** 5 years (Jan 2011 – Dec 2015)

**Donor Support:** Sall Family Foundation

Location: Ntcheu, Malawi

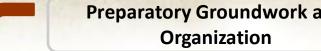




# **CSC** Approach



### **Preparatory Groundwork and** Organization



### **Community Scorecard:**

- ✓ Community level assessment of barriers to implementation of quality services
- ✓ Develop indicators for assessing implementation of quality services
- ✓ Complete scorecard by scoring against each indicator
- ✓ Generate suggestions for improvement
- ✓ Consolidate scores to come up with community representative scorecard

#### **Health Provider Scorecard:**

- ✓ Conduct assessment of health service provision – barriers to quality service delivery
- ✓ Develop indicators for quality health service provision
- ✓ Complete scorecard by scoring against each indicator
- ✓ Generate suggestions for improvement

### **Interface Meeting & Action Planning:**

- ✓ Communities and service providers present their scorecards and priority areas for implementation improvement
- ✓ Community and service providers create and score a joint scorecard in a negotiated manner
- ✓ Develop detailed action plan to improve implementation of services

### **Solution Implementation and M&E:**

- ✓ Execute action plan
- ✓ Monitor and evaluate actions

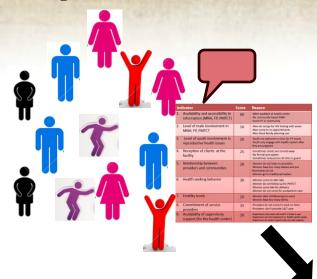


# **Example of CSC**

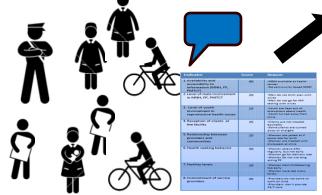
Catchment Area Communities

District Gov't & Power holders

Health providers p







Indicator	Score	Reason
1.Availability and accessibility to information (MNH, FP, PMTCT)	35	-MNH available at health center -No community based MNH -Some FP in community
2.Level of male involvement in MNH, FP, PMTCT	15	-Men do not go for HIV testing with wives -Men come to no appointments -Men block family planning use -Men do not support birth planning
3. Level of youth involvement in reproductive health issues	10	-Youth not welcome in clinic for FP issues -Youth only engage with health system after they are pregnant -Youth turned away from clinic
4.Reception of clients at the facility	20	-Sometimes clients are turned away -No formal que system -Sometimes only person at clinic is guard
5.Relationship between providers and communities	20	-Women do not listen to providers -Women have too many babies and put themselves at risk -Women go to traditional healers
6.Health seeking behavior	30	-Women come to ANC late -Women do not follow-up for PMTCT
7.Fertility levels	20	-Women start childbearing too early -Women have too many births
8.Commitment of service providers	35	-Providers do not come to work on time -Providers don't provide 24/7 care
9.Availability of supervisory support	20	-Supervisors only meet with staff 1-2 times a year -Supervisors are not responsive to health center needs

## **Impact Evaluation**

**Study design:** Cluster – randomized control evaluation

**Cluster:** Health facility and surrounding catchment area

### 10 Intervention Clusters

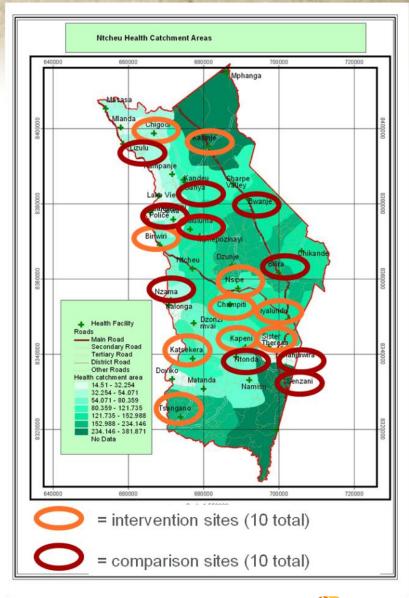
- 10 intervention health facilities intervention, evaluation
- 20 intervention group villages intervention, evaluation
- 20 spillover group villages evaluation only

#### 10 Control Clusters:

- 10 control health facilities evaluation only
- 20 control group villages evaluation only

### **Evaluation components:**

- Women's Survey
- Health Worker Survey
- Medical Record Review





# **Expected Outcomes**

- 1. Demonstrate the value of the collaboration to advance implementation science.
- Demonstrate in a compelling way the impact of the CSC on maternal and newborn health implementation and outcomes.
- 3. Develop a menu of high impact implementation improvement ideas.
- 4. Improve maternal and newborn health implementation and outcomes in Malawi.
- 5. Cement CARE's leadership role in maternal and newborn health, governance, and implementation science.



# Contact person/team members

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